

**We hope the following points will prepare you and your students for your visit. Everyone is welcome at Bristol Old Vic, and we are looking forward to giving you an amazing experience of Live Theatre.**

### **Prior to your visit:**

- Check you've received your highlighted seating plan from Troy. This will help you see where your seats are. We request that you allocate seats in a way that ensures appropriate adult supervision across the group so that you can keep an eye on the students. If you haven't, let us know and we can send one over to you.
- If you haven't been to Bristol Old Vic before and would like to do a recce before your visit, please email [troy.orchard@bristololdvic.org.uk](mailto:troy.orchard@bristololdvic.org.uk). He will be happy to show you around so you can plan your route etc prior to your arrival for the show.
- Be clear with your students about listening to information and instructions from your staff and members of the theatre staff. There will be all different people attending the same performance as your students from all walks of life. We are here to make your visit to the theatre an exciting, informative, and inspirational visit - and we need your help as educators to do that. Share the student guidelines with them to ensure that your students understand the importance of theatre as a shared experience and how their actions can have a positive or negative effect on those around them.
- Some productions create education packs so we will make sure these are sent over to you if we have them so you can share with the students ahead of the show – or use them for activities after watching the show.
- Is the show that you are going to see age appropriate for your students and are there any issues or themes they need to be aware of? Theatres are a safe place for everyone to see challenging work. We make sure that all age recommendations and content guidance is on our website on the web page for the show. If you are unsure about anything, get in touch – we are here to help.
- **Arriving at the venue.** The doors to the theatre open 30 minutes before show start time so we recommend not arriving before then so we can easily guide you to your seats when you arrive.
- **Running late?** Give our reception number a call on 0117 949 3993 and we can let the Duty Manager know.
- **Snacks and drinks are allowed in the theatre,** you can even enjoy an ice cream at the interval. The building is cashless so do let the students know ahead of your visit that they won't be able to buy snacks from us with cash. Let us know if you want to purchase ice creams for the group ahead of your visit – when you pre-order you will receive a group discount! Contact Troy via email on [troy.orchard@bristololdvic.org.uk](mailto:troy.orchard@bristololdvic.org.uk) for an order form.
- **We hope you enjoyed the show!** Once the performance has finished, we recommend that groups remain seated or in the horseshoe (areas just outside of the auditorium) accompanied by our ushers while your representative awaits the arrival of the coach. **Please note: King Street is now pedestrianised so best pick up/drop off area is on Prince Street.**